

ECCS LIMITED WARRANTY

ECCS warrants each new bicycle against defects in workmanship and materials for the Limited Coverage Periods listed below. This warranty is expressly limited to the repair or replacement of a defective frame, fork or part, and is the sole remedy of the warranty. This warranty applies to the original owner and is not transferable. Claims under this warranty are to be made through an Authorized K2 Bike dealer. The original proof of purchase is required.

This warranty does not cover normal wear and tear, damage caused by improper assembly, follow up maintenance, or installation of parts or accessories not originally intended for or incompatible with the ECCS bike. Derailleur hangers, pivot axles, attachment hardware and bushings are categorized as wear Items, and not covered as warranty items.

Non-ECCS branded suspension components shall be covered under the stated warranty of their original manufacturers.

LIMITATIONS

ECCS limits all implied warranties to the specified time limits, beginning on the original date of purchase from an authorized ECCS bike dealer. This warranty coverage extends only to the original retail purchaser, and is not transferrable.

ECCS's sole liability from this warranty is limited to the repair and/or replacement of defective products. Under no circumstances shall ECCS be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of ECCS products.

Replacement products under this warranty are warranted only for the remainder of the original warranty period.

If a replacement product has been sent at no charge, and ECCS determines that the returned product to be free of manufacturing defects and not covered by the ECCS Limited Warranty, the Purchaser will be charged for the replacement product and any shipping charges associated with its return.

ECCS LIMITED WARRANTY COVERAGE PERIODS

All warranty coverage periods begin on the date of retail purchase at an authorized ECCS dealer.

- BMX frame: 3 years, ECCS components: 1 year
- Youth frame: 3 years, ECCS components: 1 year
- Special Make Up Frame and ECCS Branded OEM components: 1 year

- Full Suspension Frame (front triangle, swing-arm, strut and pivot linkage plates): 5 years
- Suspension Components: 1 year or coverage period stated by component manufacturer's warranty, whichever is longer
- Hardtail frame: 5 years
- Road frame and Fork: 5 years

TERMS

Purchaser Responsibilities

1. The Purchaser must retain a copy of the proof of purchase from the ECCS bike dealer
2. Damaged product submitted for warranty service must be delivered, with the original proof of purchase, to an authorized ECCS bike dealer prior to the expiration of the Warranty Coverage Period. ECCS will pay all freight charges for shipment of the replacement product. Shipment charges for product sent to ECCS for evaluation, as well as all handling fees associated with disassembly and reassembly the affected or replacement product are the responsibility of the Purchaser.

ECCS Responsibilities

1. An ECCS Warranty Service Technician shall inspect the product returned for warranty service.
2. If ECCS determines failure is due to a manufacturing defect, ECCS will, at our election, repair, re-match or replace the affected product with an identical equivalent product.
3. ECCS will return the repaired or replacement product at our expense,. If it is determined that no defect exists, or the at the defect resulted from causes not covered by the scope of this warranty, storage and return of the product will be at the customer's expense.
4. The ECCS Warranty Manager makes the final determination concerning defects in materials and workmanship.

Dealer Responsibilities

1. Request a copy of the Original Proof of Purchase and determine if the product is still under warranty.
2. Inspect the product to determination the cause of the failure.
3. Contact your K2 Bike Warranty Service Representative with the following information.
 - a. Your ECCS account number
 - b. Ship-to location or store number (if applicable)
 - c. New or used product
 - d. Consumer's name (first and last)
 - e. Dealer reference number (if applicable)
 - f. Year of manufacture, model, and size of affected product
 - g. Original purchase date (as documented by proof of purchase)
 - h. Serial number (located on bottom bracket
 - i. Name of person at shop to be contacted with follow-up
 - j. Description of defect
4. Request and record the RMA# from your ECCS Warranty Service Representative.
5. Remove any after-market accessories from the frame (i.e. water bottle cages) prior to shipment.
6. Return only the portion of the product that is subject to the warranty evaluation (i.e.

front triangle, swing arm, strut).

7. Send the affected product, packaged to avoid additional damage, with the RMA Number written on outside of carton. Note: Packages sent to the ECCS Warranty Service Department without an RMA Number written on the outside of the carton will be refused and returned to the dealer.

8. Paperwork documenting all of the above information, the RMA number and a copy of Proof of Purchase must be included inside the carton package (please enclose these items within an envelope and tape to product).

9. Ship the package to:

ECCS Warranty/Service

1600 Caleb's Path Extension, Suite 203

Hauppauge, NY 11787

631-780-5360

10. Shipping and handling charges to ECCS are the responsibility of the Purchaser. If it is determined that no defect exists, or that the defect resulted from causes not covered by the scope of this warranty, storage and return of the product will be at the customer's expense.